

ROBERTSDAY QUALITY POLICY

RobertsDay Pty Ltd is committed to a Quality Assurance Policy and the implementation of a Management System, which will allow us to maximise our efficiency and productivity to meet the company's goals and objectives of customer satisfaction, employee satisfaction and profitability.

To achieve these goals, the company will maintain and continually improve a Management System in accordance with AS/NZS ISO9001 which will be applied to the projects we undertake for our clients.

This Management System is the assurance to our clients that RobertsDay Pty Ltd will conduct our business with due regard to contractual, statutory and regulatory requirements, providing architectural, town planning, urban design and placemaking services that consistently meet the requirements, needs and expectations of our clients and produce a product that enhances the quality of the built environment.

We believe that the provision of quality based products and services will provide the cornerstone for future competitive advantage, enhance our reputation and promote our long-term success, thus providing a stable base for ongoing client and employee satisfaction.

All management, staff, consultants and contractors are informed of this quality policy and of their responsibility to comply with the requirements of our Management System.

RobertsDay will ensure that the Quality Policy is made available and communicated to all interested parties.

The Board of Directors has adopted this policy statement.

Signed by the Board of Directors.

DUANE COLE

Managing Director (West)

MARTINE WHITE

Managing Director (East)

Martine White.

MIKE DAY

Director

RobertsDay planning-design-place

robertsday.com.au

STEPHEN MOORE

Director

13 October 2017

Date